

## Millennium AtHome Remote Access: Quick Reference Guide

AtHome is Millennium's secure remote access solution, accessible from a remote desktop, laptop, mobile phone or tablet.

NOTE: You must have a firm-provided RSA token imported into your RSA Authenticator app in order to proceed.

To start, navigate to <https://athome.mlp.com>.

AtHome Prod / Remote Access - Europe - (SLG3)

Username

Password

Token

**Log on**

For additional locations, click the sites below:  
[Singapore](#) [Tokyo](#) [America](#)  
[AtHome Quick Reference Guide](#)

**AtHome** will automatically detect your geographical location, and route you to the appropriate region's login screen.  
If your detected location is incorrect, you can manually select your region.

Enter the same *Username* and *Password* that you use to log in to your computer.

Enter your *Token*, and click **Log on**.  
Your 8-digit Token can be obtained by opening the **RSA Authenticator** app on your mobile device, entering your PIN, and tapping **Submit**. 

After clicking **Log on**, your browser will try to launch the **Citrix Workspace App**.  
If the Citrix Workspace software is not detected on your computer, you will be prompted to agree with the Citrix License Agreement, and Download the software. Follow the prompts to install Citrix Workspace.

If Citrix Workspace is successfully detected, click **Open Citrix Workspace Launcher** to continue. 

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Once you have authenticated, you will be presented with the Citrix Storefront which has 3 tabs: **HOME**, **APPS**, and **DESKTOPS**. **DESKTOPS**, the default landing page, displays the workstation(s) that you have access to. **APPS** displays the published Citrix apps that you have access to. **HOME** is where you can quickly access any of your Desktops or Apps that you have marked as Favorites.

The screenshot shows the Citrix Storefront interface. At the top, there is a navigation bar with three tabs: HOME, APPS, and DESKTOPS. The DESKTOPS tab is currently selected. To the right of the navigation bar, there is a search icon and a gear icon for account settings. Below the navigation bar, the main content area displays 'Desktops' with a sub-header 'All (3) Favorites (1)'. A single workstation card is visible, featuring a computer monitor icon and a star icon. Three callout boxes provide instructions: one points to the workstation card, another points to the APPS and DESKTOPS tabs, and a third points to the gear icon. A large callout box at the bottom left contains important notes on remote connections.

Click once on your Workstation to launch remote access.

Toggle between your Citrix **Apps** and **Desktops**.

Click the gear icon to **Log off**, or to access your **Account Settings**.

Under **Account Settings**, there are also options to **change your password**, as well as access the latest supported version of the Citrix Workspace software.

Important notes on your remote connection:

- After 20 minutes of inactivity, your Citrix screen will lock.
- After 4 hours of inactivity, your remote session will be disconnected.
- It is important to disconnect your remote session when you are done, rather than let the session time out. This will prevent issues when you reconnect when back in the office.
- If you have a local machine in the office and find that your screens are black after you have previously remoted into it, press CTRL+ALT+DEL three times on your keyboard to forcibly kill the remote session.